

MAYBELLINE FOUNDATION MONEY BACK GUARANTEE
TERMS AND CONDITIONS

1. This guarantee is applicable to all UK and Republic of Ireland residents aged 16 and over, with the exception of L'Oréal group employees or VCG The PromoRisk People Limited, their immediate families or anyone connected with the promotion.
2. If you are not satisfied with the result obtained from using Maybelline foundation (meaning one of: Fit Me Matte and Poreless, Dream Matte Mousse, Dream Satin Liquid, Dream Velvet or Superstay 24H) (each a "Maybelline Foundation") then Maybelline will refund the actual price paid in accordance with these terms and conditions.
3. Purchase period for refunds is 8th February - 26th March 2017 for purchases made from the following retailers:
 - a) In the UK one of Boots, Superdrug, Tesco, Asda, Sainsbury's, Morrison's, Wilkinson's, Savers, Feelunique.co.uk, Very.co.uk, Amazon.co.uk (first party only), lookfantastic.com, ocado.com, veryexclusive.co.uk and littlewoods.com; and
 - b) In Republic of Ireland one of Boots, Superdrug, Tesco, Dunnes, Gordons Chemists, Health Express , Hickeys Pharmacy, Lloyds, McCabes Pharmacy, McCauleys Pharmacy, Shaws(together the "Retailers")
4. To obtain your refund take a photo of or scan in your original receipt or delivery note showing the retailer and date of your purchase of the Maybelline Foundation and upload to: www.maybelline.co.uk/moneyback and complete your details using the online form, including entering the genuine reason why you are dissatisfied with the foundation. Any requests for refunds that do not include this reason will not be reimbursed.
5. Submissions for refunds which do not include the items listed in point 4 above will be rejected.
6. Submissions must be received on or before 26th April 2017 and forms received after this date will be rejected.
7. Incomplete, illegible, misdirected or late submissions will not be accepted. Proof of uploading will not be accepted as proof of delivery. Responsibility cannot be accepted for lost, damaged or delayed forms and/or their contents.
8. Refunds are only available for Maybelline Foundations purchased instore or online from one of the Retailers.
9. If your submission is successful, Maybelline will refund the actual purchase price paid for the Maybelline Foundation, as evidenced by the receipt or delivery note provided, by cheque or BACS.
10. Maybelline will be responsible for the postage cost of sending the refund to you.
11. Maybelline will use reasonable endeavours to provide refunds within 28 days of receipt of a completed online form together with the items listed in point 4 above.
12. Only one refund is available per customer.
13. This guarantee does not affect your statutory rights.
14. Maybelline reserves the right to vary these terms and conditions or cancel the promotion at any stage in the event of circumstances arising beyond its reasonable control.
15. By submitting a refund request you will be deemed to be bound by and have accepted these terms and conditions.
16. English law applies and the English courts shall have exclusive jurisdiction over any proceedings in connection with this promotion.
17. PROMOTER: Maybelline New York, a trading division of L'Oréal (UK) Limited , 255 HAMMERSMITH ROAD, LONDON W6 8AZ